

## Patron Redeeming Membership Benefits via TicketLine

Patron chooses event and the seats that they would like.

When they are on the payment information screen, they click "I am redeeming Benefits"

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**Payment Information (You will not be billed at this step)** STEP 3

**Billing Information**  
Enter the address where you receive your monthly credit card statement.

First Name ★ Last Name ★  
Address ★ Telephone # ★  
City ★ State ★ Zip ★ Country  
E-mail (for purchase confirmation) ★  Keep me informed about upcoming events (no spam, easy to opt out)  
Credit Card Type ★ Credit Card Number ★ Expiration (month/year) ★  
VISA 4242424242424242 10 (OCT) / 2015

[I'm buying for someone else](#) | [I'm redeeming benefits](#)

Patron clicks here when they are redeeming their benefits

Purchases guaranteed secure. See Policies. [Ticketing by Vendini](#)

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In the Next screen, they enter their patron ID, first name and last name.

(If they have forgotten their patron ID there is the option to have it emailed to them)

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**Redeem Benefits**

In order to redeem benefits, we must verify your membership status.

Patron ID ★  
HOLBB393  
First Name ★ Last Name ★  
Betsy Holbrook  
SEARCH

Forgot your Patron ID?

First Name ★ Last Name ★  
Betsy Holbrook  
E-mail ★  
Send Patron ID

The patron enters their Patron ID (Which is on their order) and their first name and last name as it appears on their order.

< CANCEL

Once they enter their membership benefits, they choose how many benefits they would like to redeem

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**Redeem Benefits**

**2009 Flex Passes (4 Passes) - 2009 Flex Pass (Weekday and Weekend Matinees) \$100**

PatronID	Patron	Benefits	Remaining	Good Thru
HOLBB393	Holbrook, Betsy	\$100 off each ticket. Maximum 4 tickets per event. Maximum 4 tickets per membership. Good for specific events.	4	Sep 1, 2011

**Select Benefits**  
You have 2 tickets in your order. Apply benefit to how many tickets?  
2 ▾

patron determines how many tickets they would like to redeem, and clicks apply benefits.

APPLY BENEFITS >

Once they apply their benefits, they will be prompted to enter their address (if they have not already)

Then they will be taken to the process order screen.

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**Order Not Yet Complete - Please Confirm and Pay** STEP 4

Description	Type	Price	Billing Information
testing testing testing Monday Mar 22, 2010 7:00PM Copy of Court Theatre (Thrust) Cottage Grove, OR			Betsy Holbrook 87 Summer St Salem, MA 01970 (800) 901-7173 NO CHARGE
CENTER, Row: A, Seat: 7	Adult	\$10.00	
CENTER, Row: A, Seat: 8	Adult	\$10.00	
Hold at venue box office - Will Call		\$0.00	
Service Fee		\$0.00	
Memberships: 2009 Flex Passes (4 Passes) - 2009 Flex Pass (Weekday and Weekend Matinees) (100.00%/ticket)		-\$20.00	
<b>Total: \$0.00</b>			

Notice the patron owes \$0.

An email confirmation will be sent to:  
**BHOLBROOK@VENDINI.COM**

Are you purchasing for the correct event date?

Purchases guaranteed secure.  
See Policies. [Ticketing by Vendini](#)

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